

POSITION ANNOUNCEMENT
TENNESSEE DEPARTMENT OF HEALTH
Software Development Services Director
Information Technology Services Division

The Mission of the Tennessee Department of Health (TDH) is: Protect, promote and improve the health and prosperity of people in Tennessee. The Department serves over 6.45 million Tennesseans, along with those who visit our state, are touched directly or indirectly by TDH operations. One in five, some 1.4 million people, are directly served each year through a network of 89 rural and six metropolitan county health departments, while others are impacted by inspections of restaurants, healthcare and related facilities; registration or receipt of vital records; protection from communicable illness; licensing of health professionals; specialized laboratory testing and other many other services and programs.

Description:

This position will provide direction and leadership to the Software Developers, Database Administrators, Database Architects, GIS Analysts and Web Administrator staff. This staff is responsible for the maintenance of 170 software applications currently in production and development for new software applications and the Department of Health's Internet website. Technologies and languages used in this section include Visual Studio, MS SQL, EDI Cloverleaf and Rhapsody HL7, ArcGIS and CMS.

Job Responsibilities:

The Software Development Services Director will report directly to the Executive IT Director in the Information Technology Services Division (ITSD).

- Manage the Software Developers, Database Administrators, Data Architects, GIS Analysts and Web Administrator staff and ensure all Department and ITSD policies, procedures and standards are adhered to.
- Assist designated team leads in overall process of product development and provide mentoring for all levels of team members.
- Identify skill sets needed to complete software development tasks, assess whether the development staff possess the necessary skills and if necessary develop a training plan to fill the knowledge gap.
- Ensure IT workflows are operating effectively and efficiently, while meeting the customers' requirements
- Maintain knowledge of current and emerging trends in the industry, including all relevant areas of information systems that might be incorporated as new technologies into future systems.
- Oversee management of all development team activities.
- Oversee development team day to day task management.
- Determine the resources necessary to carry out development projects.
- Ability to assist when coding as needed (C#, .Net, database queries, architectural design).
- Ability to handle several projects at once and to meet goals set by company
- Develop and interpret organizational goals, policies, performance standards and procedures.
- Evaluate, develop and implement organization changes to create leadership stability and sustainability.

Minimum Qualifications: Graduation from an accredited college or university with a bachelor's degree and ten years of leadership experience in application development and support. Should also have five years of application software development experience in an Enterprise environment. Excellent communication skills and deep understanding of technical applications are mandatory.

The ideal candidate would have in addition to the minimum qualifications:

- Three years of Agile experience
- UX experience
- Experience with HL7
- Public Health Experience

This is an executive service position reporting to the Agency Deputy Chief Information Officer. Interested applicants should send a resume to Carole Sumner (Carole.Sumner@TN.gov). The State of Tennessee is an equal opportunity, equal access, affirmative action employer.